

FIG. 1
(PRIOR ART)

SSSP TRANSPORT

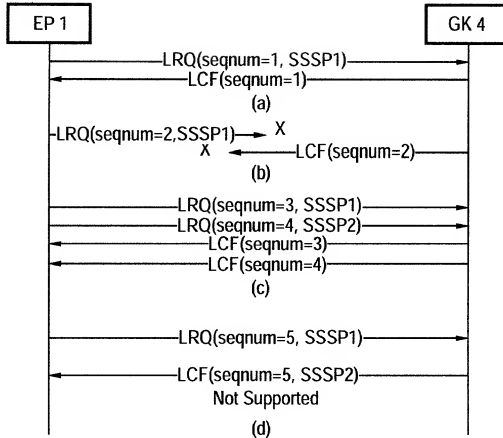


FIG.2

SCENARIO: MESSAGE WAITING, GK 4 INFORMS EP2

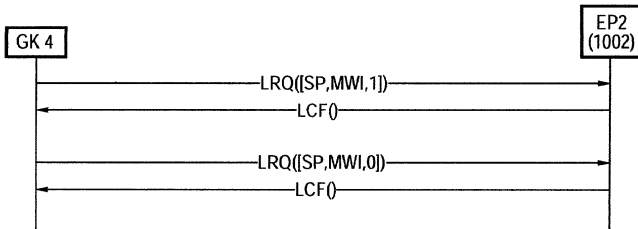


FIG.3

SCENARIO: EP2 PROVIDES THE GK 4 WITH MAINTENANCE DATA

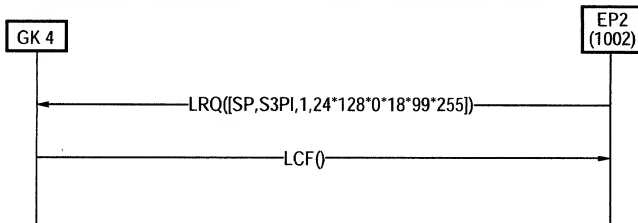


FIG.4

SCENARIO: ACD AGENT LOGIN/LOGOUT

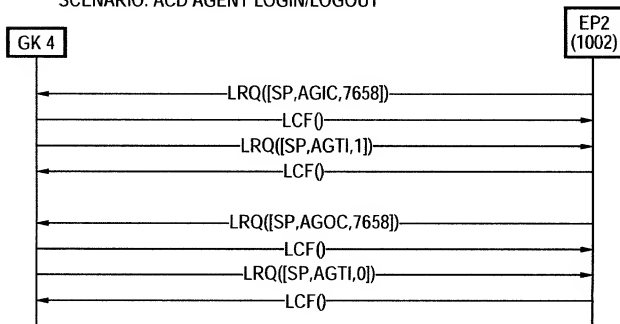


FIG.5

SCENARIO: SET MAKE BUSY, SET DND, CANCEL WORK TIMER

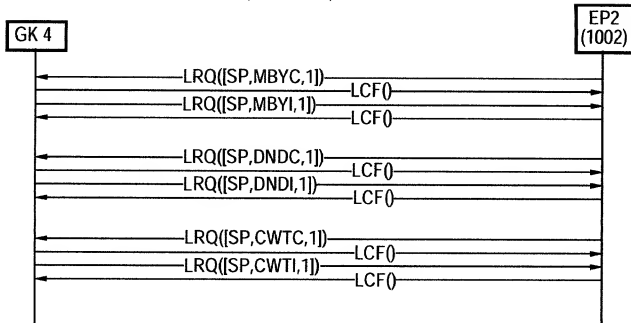


FIG.6

SCENARIO: DISABLE MAKE BUSY, SET DND, CANCEL WORK TIMER

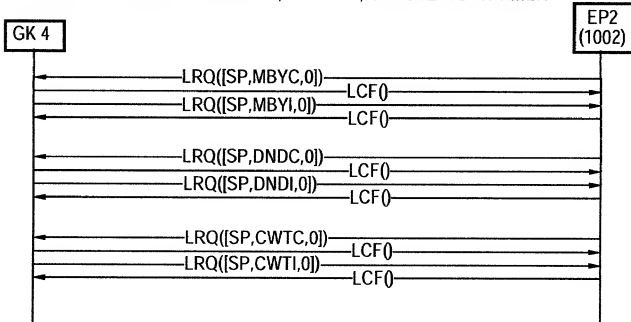
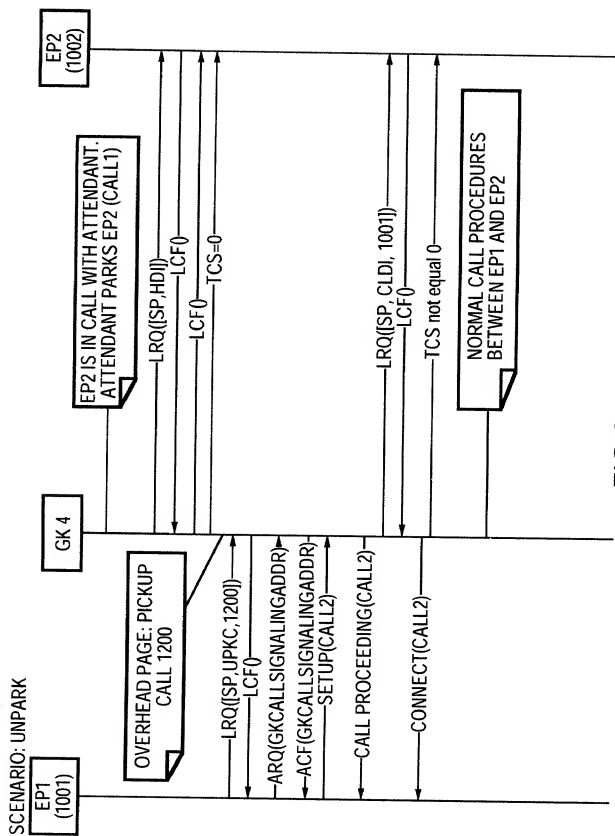


FIG.7



SCENARIO: BACK TO HELD

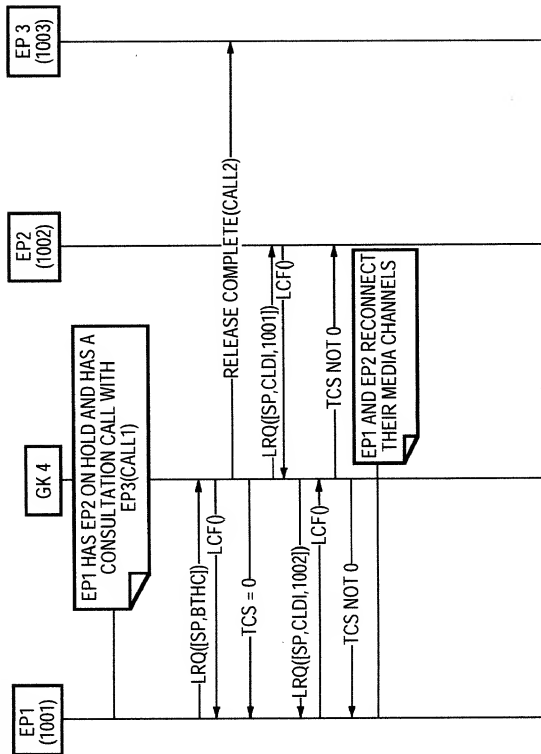


FIG.9

SCENARIO: FORCE PARTY RELEASE

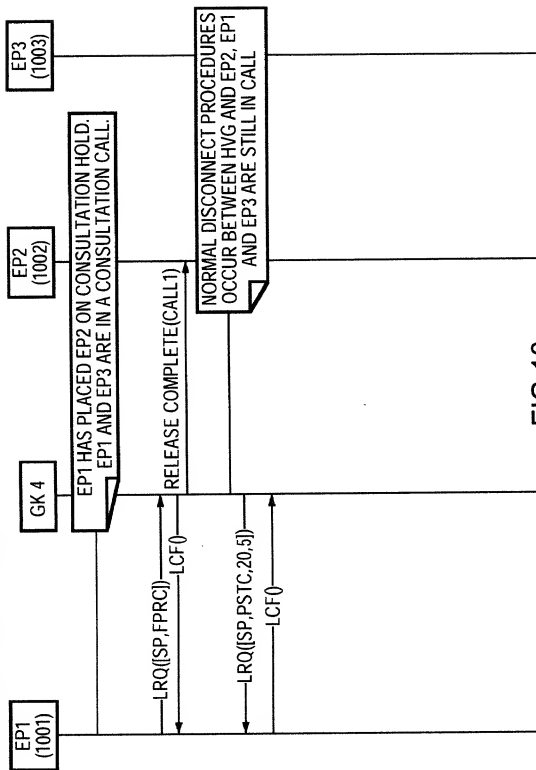


FIG.10

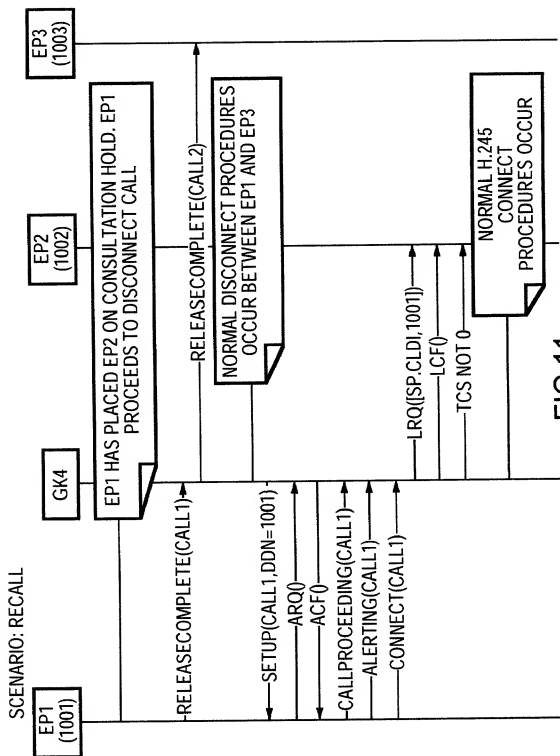


FIG.11

SCENARIO: BLIND CALL TRANSFER

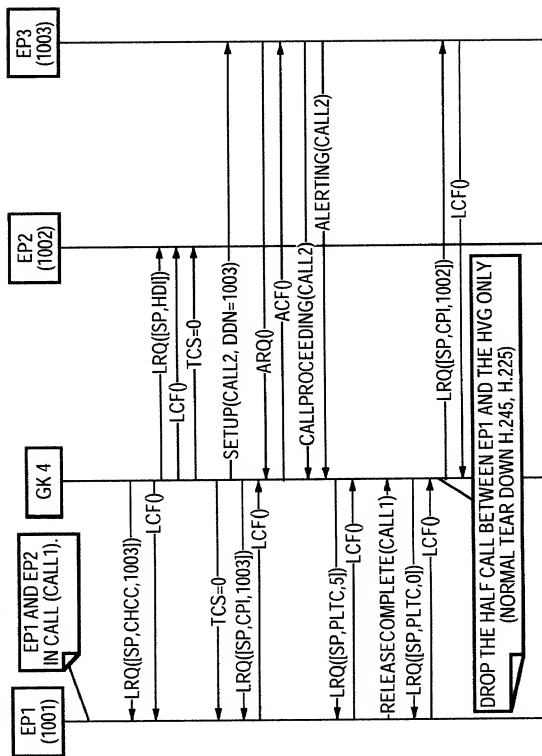


FIG. 14

SCENARIO: BLIND CALL TRANSFER

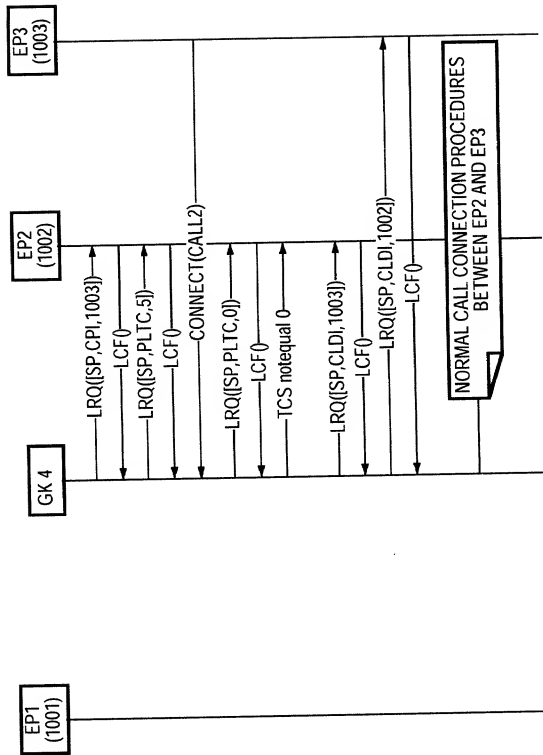


FIG.15

SCENARIO: CALL FORWARD OOS, BUSY, ALWAYS

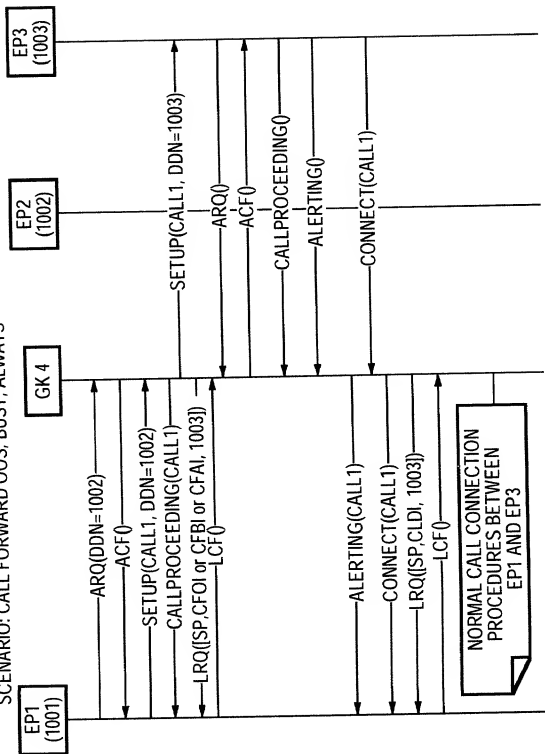


FIG.16

SCENARIO: CALL FORWARD NO ANSWER

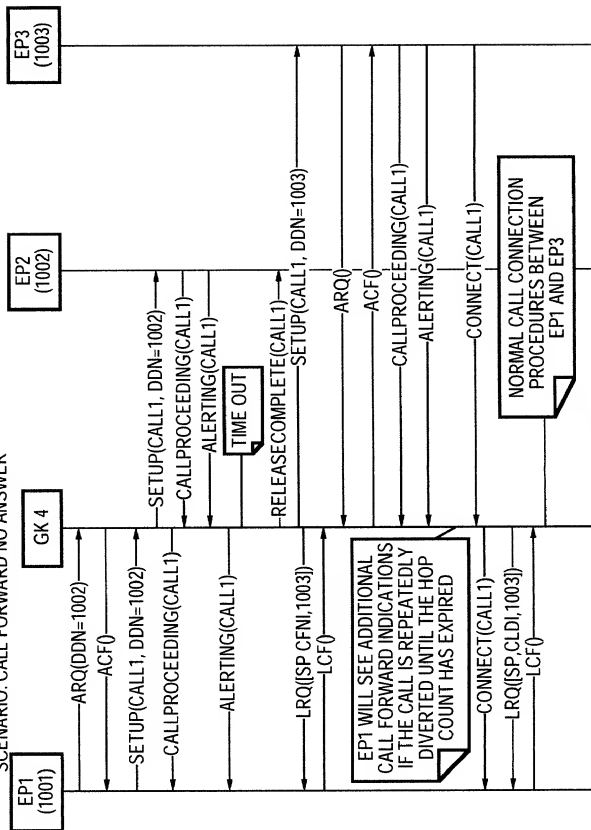


FIG.17

SCENARIO: SYSTEM CAMION AND SWAP

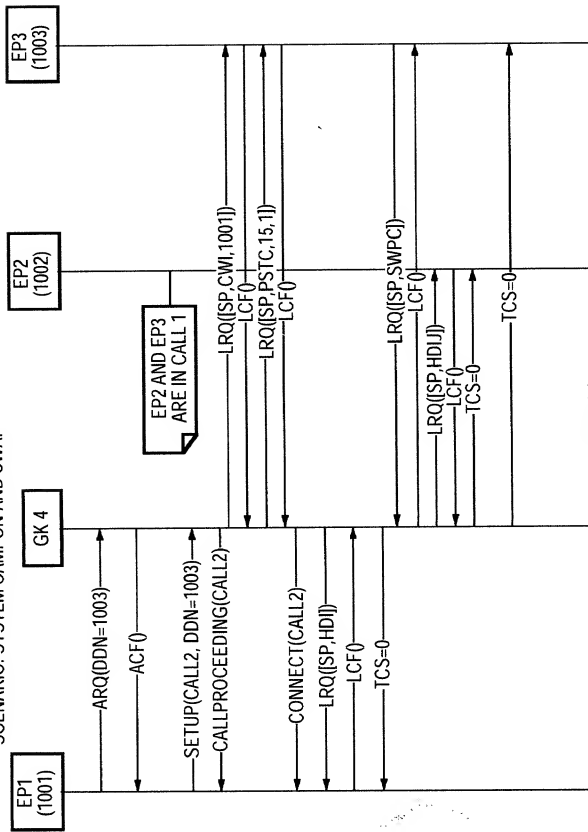


FIG.18

SCENARIO: SYSTEM CAMION AND SWAP

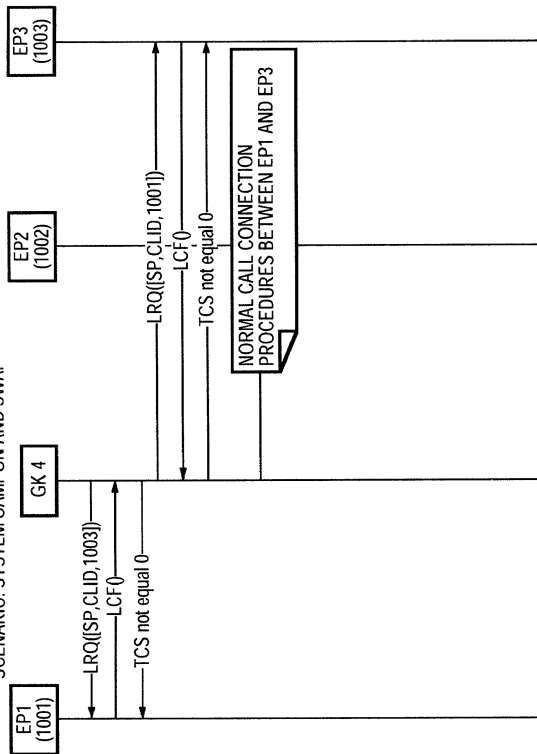


FIG.19

SCENARIO: ADHOC CONFERENCE EXPANSION

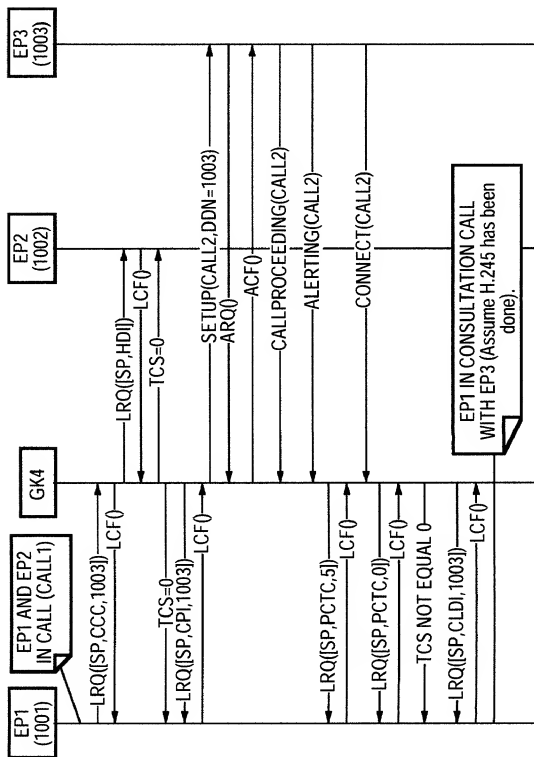


FIG.20

SCENARIO: ADHOC CONFERENCE EXPANSION

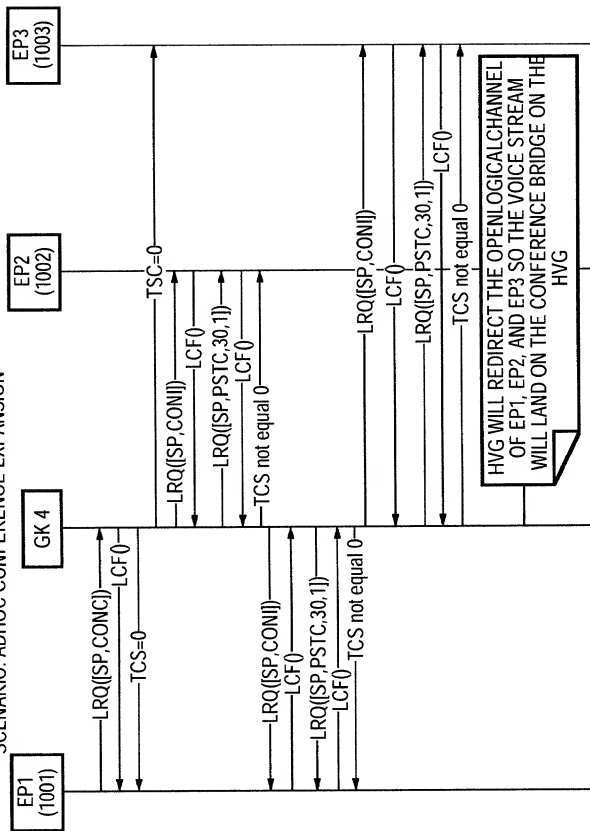


FIG.21

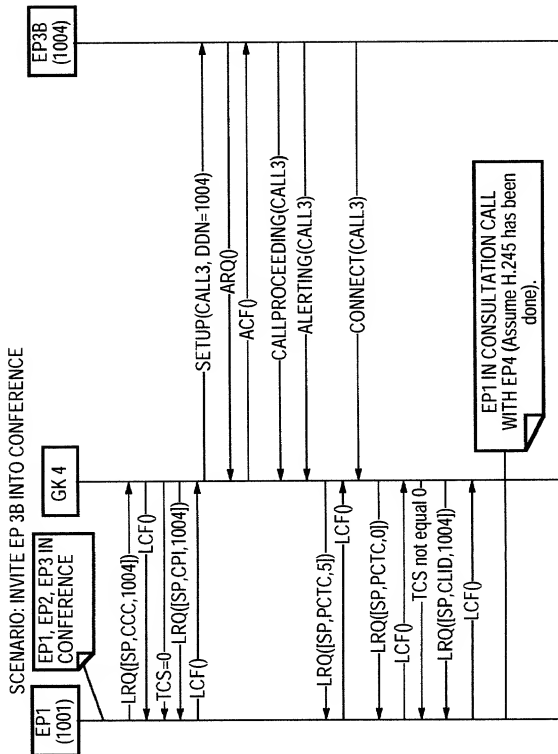


FIG. 22

SCENARIO: INVITE EP 3B INTO CONFERENCE

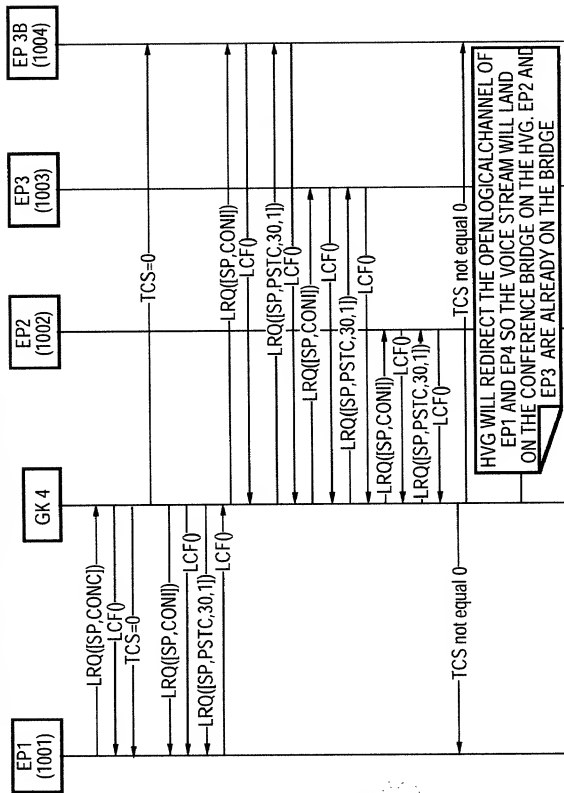


FIG.23

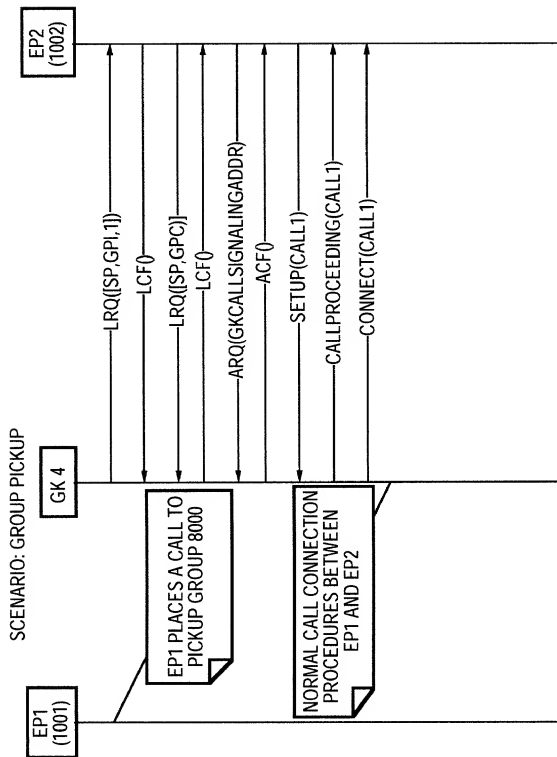


FIG.24

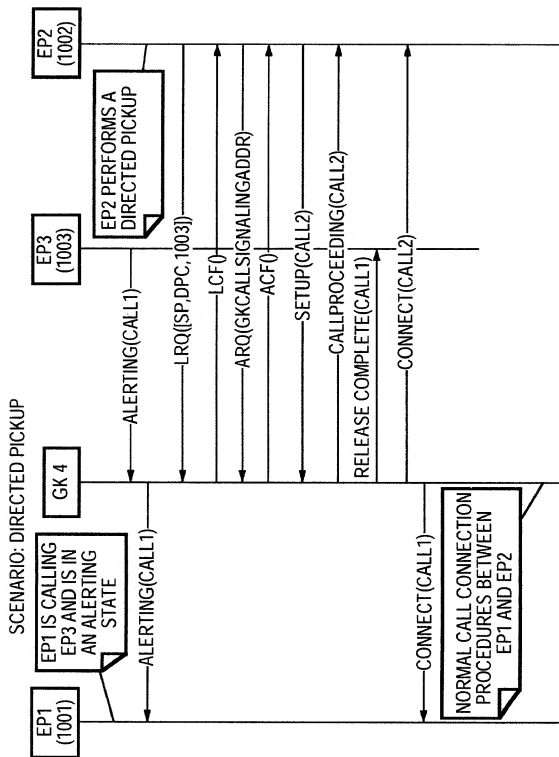


FIG.25

SCENARIO: NIGHTSERVICE

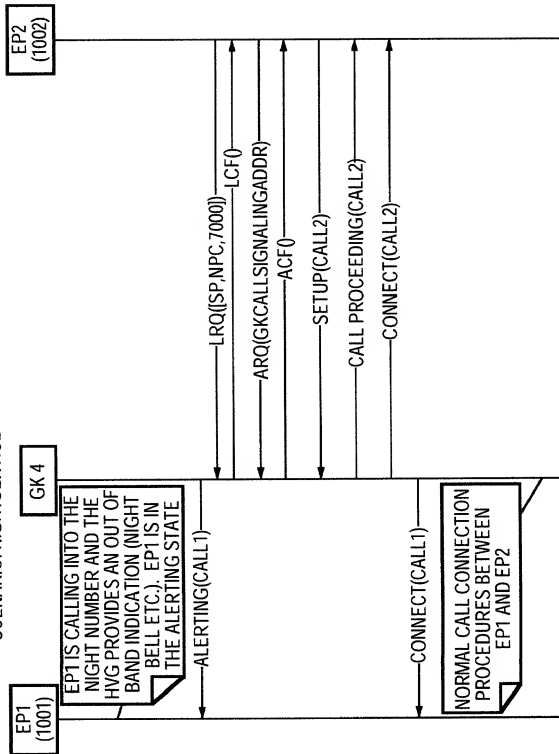


FIG.26

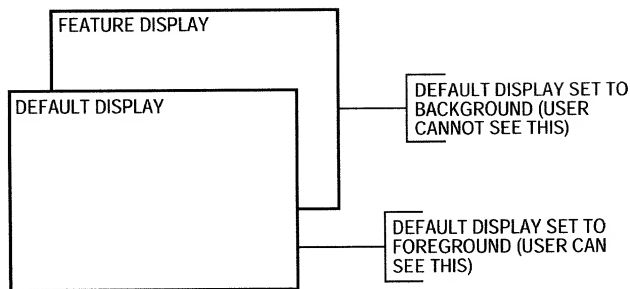


FIG.27

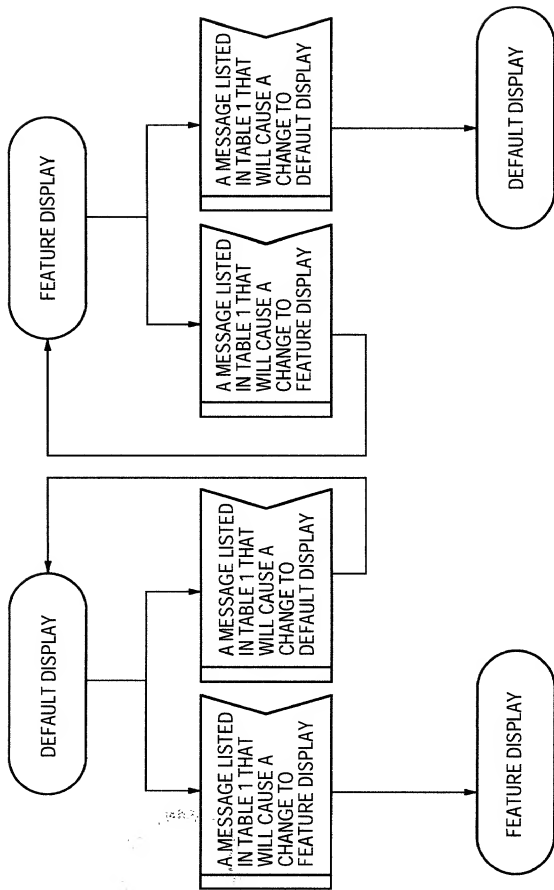


FIG.28

SCENARIO: CALL FORWARD OOS, BUSY, ALWAYS

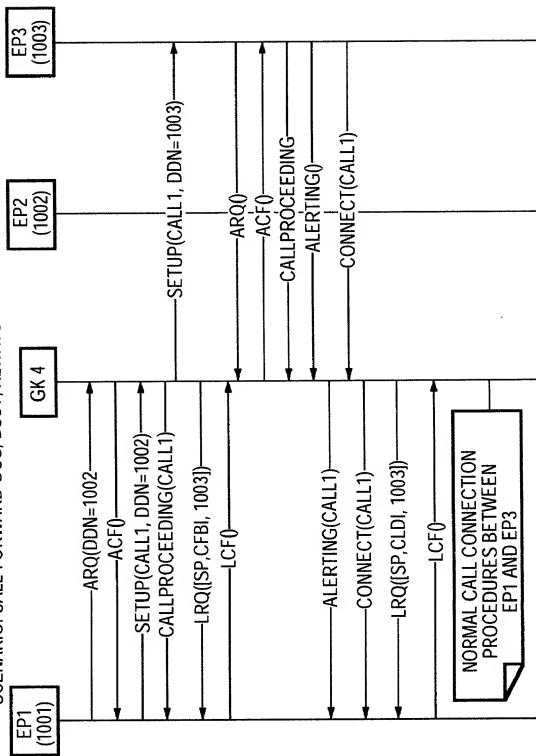


FIG.29

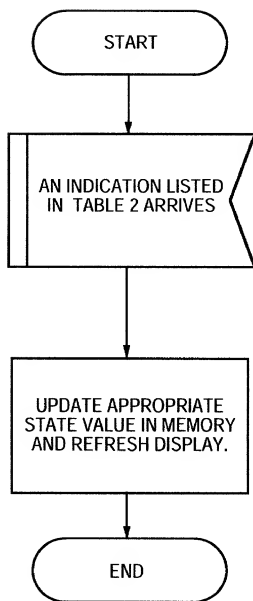


FIG.30